

# ***MOVE IT***

*A Friendly Guide to Moving*



Scan for Authorized Movers



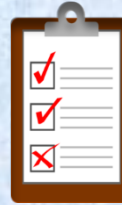
Scan for Moving Guide

**Make sure you agree up front on the moving date, costs, and packing details. Authorized movers may negotiate rates based on a Maximum Rate Tariff established by the NC Utilities Commission (NCUC).**

**Organize and plan ahead. Obtain copies of all signed and completed documents with the company's name, address, phone number, and NCUC certificate number noted.**

**Value your possessions properly. Ask your mover to explain the two types of valuation protection offered. Settlement of any claims depends on the valuation you select.**

**Ensure your mover is authorized to perform your move by checking the list of authorized movers at <http://www.ncuc.net/consumer/carriers.pdf>.**



**Insurance is required by the NCUC for all authorized movers. Unauthorized movers may not be properly insured, so you may not be reimbursed for damages or loss.**

**Telephone the Public Staff at 919-733-7766 if you need assistance with intrastate moves or encounter unauthorized movers. Useful information is also available online at <http://www.ncuc.net/ConsumerGuide.htm>.**